

# Mid-Michigan Library League Feedback Form Annual Luncheon Meeting at Caberfae 9/20/2018

RESPONDENTS: 38

## Q1: Overall, how would you rate the MMLL Annual Meeting?

- Answered: 34
- Skipped: 4

Answer Choices –	Responses –
–	52.94%
Excellent	18
–	44.12%
Very good	15
–	2.94%
Good	1
–	0.00%
Fair	0
–	0.00%
Poor	0
TOTAL	34

## Q2: If you did not attend, please tell us why

- Answered: 4
- Skipped: 34

Answer Choices –	Responses –
–	25.00%
I could not get anyone scheduled to cover the library while I was away.	1
–	0.00%
I did not have enough money to attend (cost of sub, cost of registration, cost of mileage).	0
–	0.00%
I did not want to sit at a meeting for over four hours.	0
–	0.00%
I never really learn anything at these things.	0
–	0.00%
I was on vacation.	0
–	25.00%
I was sick.	1
–	25.00%
It is too far away (let us know where you want it below!)	1
–	25.00%
Other (specify below)	1

## Answer Choices –

## Responses –

Showing 4 responses

- I was able to attend and enjoyed all the sessions. Thank you for all you did to make it a successful and enjoyable day.
- I did attend.
- Ludington
- Had surgery the week before

### Q3: What did you like about the event?

- Answered: 30
- Skipped: 8

Showing 30 responses

- Presentations and updates
- I appreciate the 'panelists' coming to the tables...better chance to ask any questions.
- I love to hear from the Library of Michigan experts.
- Packed with info
- The presentations
- 7 minutes of programs and ideas.
- The table visits because they had some great ideas.
- Experiencing the wonderful programs other libraries are using. It was at a great location with great food.
- The information we received from L of M personnel. The after lunch program was great. Sorry I couldn't stay for all of them.
- Getting to hear all the wonderful stuff that the other libraries are doing
- Good location, sharing ideas, the 7 min rotating talks and food, of course
- I liked us all on the same floor for the meeting as well as lunch. Bathrooms at the lower level were a problem for some people.
- I liked the lightning round presentations. I am a little bummed that since I presented I didn't get to hear what everyone else was talking about. It was a little noisy, but I liked how I could get engaged with the 6 or 8 people I was talking with. I also liked hearing updated from the Library of Michigan staff. And I liked the food (shout out to Patti for picking the best food).
- I liked the length of the speed round presentations and the opportunity to visit a little bit with other area libraries over a delicious lunch.
- The mini sessions gave a lot of great information! It's nice to talk about so many cool topics in a condensed way.
- The whole experience was wonderful. I got to meet a lot of other librarians and learn new ideas for my library. It was nice to meet the State Librarian Randy and the Legal rep. Sheryl did a great job hosting the program. The setting was very nice and easy to use and the food was amazing. I would like to use this venue again if possible.

- I enjoyed the beautiful setting, comfortable room arrangement, good acoustics, delicious food, and of course the informative presentations. The board meeting was informative as well.
- Good setting. Speakers from Library of Michigan. The short presentations on different topics that went from table to table.
- the speed rounds
- Had just enough time for everything we needed to do: had time to talk with other librarians, had enough time for lunch, the information was just right (not over load). Nice day!
- Great atmosphere, very informative, particularly Clare's presentation on library law updates, and I loved the opportunity to learn from other libraries in the lightning rounds.
- meeting new people; casual atmosphere
- Everything!
- The opportunity to speak with other library directors
- I liked the speed rounds, would have liked to spend more time with some of them though!
- Everything. Was so nice. Gift was awesome. Food Excellent. Lots of wonderful information. The sharing of friendships.
- Everything
- Great venue, very informative lightning rounds, always good to hear from Library of Michigan
- Networking
- I really enjoyed the speed round of presenters, the time to interact with some of the most amazing people I know and the chocolate cake.

#### **Q4: What did you dislike about the event?**

- Answered: 26
- Skipped: 12

Showing **26** responses

- Nothing
- bathrooms on a different floor from main event
- I liked all of it. My Board member who attended spoke highly of the meeting to the whole board. Some of the small group discussions were not as valuable as I might wish (already doing many of those things). Many very good.
- Could use a little more time for informal conversation
- Not a thing.
- The stairs.
- The mini informational seminars were wonderful.
- I thought the introductions were quite long. Maybe that could be shortened. That's why I gave it a VG.
- Nothing

- bathrooms not on the same floor as the rest of the meeting
- I didn't like how it was a little noisy when I was presenting. The lightning rounds were great, but the time went by so quickly.
- I would have liked the opportunity to choose which of the speed round presentations I sat in on, so I could spend more time with some and maybe skip others (we already do Smart911 and Cory Walker has already been here).
- It would have been nice to have a little more time to talk to other co-op members. We had time when we were eating but it's so rare for all of us to get together, it's helpful to have plenty of time to pick each other's brains.
- Nothing
- Nothing.
- If we didn't always have to travel quite so far. Food options for persons who do not eat meat.
- introductions lasted too long... maybe just go by library and have one person introduce everyone from that library and one goal achieved
- There wasn't anything I disliked.
- It was too short!
- nothing
- Nothing...it was great!
- The agonizingly long "best thing about my library" nonsense.
- The travel to and from
- Nothing
- Difficult for handicapped to attend -- stairs and no elevator
- Nothing. It was lovely.

**Q5: Please rate the following aspects of the annual meeting:**

- Answered: 35
- Skipped: 3

	Strongly agree	Agree	Neutral/No opinion	Mildly disagree	Strongly disagree	Total	Weighted Average
The information provided about the event was adequate.	65.71% 23	31.43% 11	2.86% 1	0.00% 0	0.00% 0	35	4.63
Showing 2 responses							
Information from Randy was very useful to small libraries							
Nice invitations							
The event was well organized.	70.59% 24	26.47% 9	2.94% 1	0.00% 0	0.00% 0	34	4.68

	Strongly agree	Agree	Neutral/No opinion	Mildly disagree	Strongly disagree	Total	Weighted Average
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Showing 3 responses

- Hearing was a bit of a problem; maybe 2 fewer presentations rotating.
- Sheryl did a great job!
- Very well thought out, good venue, no stress

The length of the event was appropriate.	54.55%	42.42%	3.03%	0.00%	0.00%	33	4.52
	18	14	1	0	0		

Showing 4 responses

- Could go slightly longer for a little more time to talk with others
- Not many stayed for the Board meeting...is it necessary that we have a meeting on this day?
- board meeting at end was helpful
- Although I wouldn't complain if it was longer!

**Q6: Please rate the following:**

- Answered: 36
- Skipped: 2

	Excellent	Good	Fair/Neutral	Poor	Unacceptable	Total	Weighted Average
Quality of the facility	64.71%	29.41%	2.94%	2.94%	0.00%	34	4.56
	22	10	1	1	0		

Showing 5 responses

- Echo a bit of a problem
- again the bathrooms; liked the round tables for lunch
- should be bathroom access on the 2nd floor.
- Great place, but the bathrooms were on a different floor.

	Excellent	Good	Fair/Neutral	Poor	Unacceptable	Total	Weighted Average
Quality of the food	81.25%	15.63%	3.13%	0.00%	0.00%	32	4.78
Showing 1 response							
<input type="checkbox"/> Best food I have had a class ever							
Quality of the service	76.47%	23.53%	0.00%	0.00%	0.00%	34	4.76
Showing 2 responses							
<input type="checkbox"/> The hostess and staff at Cabrafae was wonderful							
<input type="checkbox"/> The staff at Caberfae really went out of their way, I think it was exceptional.							
Convenience of the location	37.14%	48.57%	5.71%	8.57%	0.00%	35	4.14
Showing 3 responses							
<input type="checkbox"/> very nice for we who live in Benzie County							
<input type="checkbox"/> rather far away but a lovely site.							
<input type="checkbox"/> Very easy to get to and easy to find where we to go							

**Q7: Please rate the meeting content:**

- Answered: 34
- Skipped: 4

	Excellent	Good	Fair/Neutral	Poor	Not necessary/don't repeat	Total	Weighted Average
Introductions and information sharing by attendees	52.94%	35.29%	11.76%	0.00%	0.00%	34	4.41
Showing 5 responses							
<input type="checkbox"/> a heads-up on the information to be sought would have been nice							
<input type="checkbox"/> A little long having everyone introduce							

	Excellent	Good	Fair/Neutral	Poor	Not necessary/don't repeat	Total	Weighted Average
<p>themselves and tell an event or success.</p> <p><input type="checkbox"/> already answered above</p> <p><input type="checkbox"/> I don't like doing this!</p>							
<p>Presentations by the Library of Michigan staff</p> <p>Showing <b>1</b> response</p> <p><input type="checkbox"/> Always good to hear an update on larger issues</p>	70.59%	29.41%	0.00%	0.00%	0.00%	34	4.71
<p>"Lightning round" presentations</p> <p>Showing <b>6</b> responses</p> <p><input type="checkbox"/> Programs work when very brief descriptions; not so well when there are a lot of questions.</p> <p><input type="checkbox"/> Might have been a little short.</p> <p><input type="checkbox"/> I enjoyed talking and sharing and getting to know other library staff</p> <p><input type="checkbox"/> Fun &amp; informative.</p> <p><input type="checkbox"/> Could have used a few more minutes per round.</p> <p><input type="checkbox"/> so many great ideas, can't wait to try them!</p>	70.59%	26.47%	2.94%	0.00%	0.00%	34	4.68
<p>MMLL Board meeting</p> <p>Showing <b>13</b> responses</p> <p><input type="checkbox"/> Glad it was at the end</p>	31.82%	50.00%	13.64%	0.00%	4.55%	22	4.05

	Excellent	Good	Fair/Neutral	Poor	Not necessary/don't repeat	Total Weighted Average
<input type="checkbox"/> Couldn't stay for the meeting this time.						
<input type="checkbox"/> Did not attend						
<input type="checkbox"/> Did not attend						
<input type="checkbox"/> Did not attend						
<input type="checkbox"/> N/A						
<input type="checkbox"/> do we need to do a meeting on this day? Not much interest.						
<input type="checkbox"/> did not stay for the meeting had to get back to work						
<input type="checkbox"/> NA						
<input type="checkbox"/> Did not stay for board meeting						
<input type="checkbox"/> did not attend						
<input type="checkbox"/> at the end was helpful. not as much pressure to move quickly, better discussion during						
<input type="checkbox"/> did not stay for this						

**Q8: Are you interested in presenting at next year's meeting? Or, do you have a suggestion for a presentation and/or speaker?**

- Answered: 21
- Skipped: 17

Showing **21** responses

- no to both
- Yes, and will be bringing more staff and board members. Appreciate the very reasonable cost.
- No
- NA
- No
- Not at this time
- Nothing to recommend at this time.



- Nope
- No
- I love that local librarians make these presentations. I'm not likely to be a presenter
- Suggestion: by the time you get to the end, you'll be parched and probably a little hoarse. Drink lots of water!
- Nope, terrible fear of public speaking.
- Whatever the new hotness is- I loved learning about Smart911! What a great thing for libraries to get involved in!
- I am not sure but really like to hear of other programs that from other libraries that might work at my library
- No. If something amazing comes to mind, I will let you know.
- no
- Not sure.
- Seed Library presentation would be good.
- Let me think about it.
- I would like a more in depth Chromebook presentation.
- no

**Q9: How likely is it that you would recommend next year's annual meeting to a friend or colleague?**

- Answered: 35
- Skipped: 3

**Detractors (0-6) Passives (7-8) Promoters (9-10) Net Promoter® Score**

3%	17%	80%	
1	6	28	77

**Q10: Is there anything else you'd like to share about the 2017 MMLL annual meeting or thoughts on where to hold the event next year?**

- Answered: 16
- Skipped: 22

Showing **16** responses

- Crystal Mt. is an excellent facility, tho' there are a couple floors, there are elevators!
- Very nice to have experts there to answer questions!!
- You have done an excellent job every year. Location is centrally located for the majority of attendees. Great event!
- I thought it was the 2018 MMLL annual meeting. A central place for the league is the best for all.
- You mean 2018? I think the site could be the same if you get positive reviews. Is there a community college in Cadillac that might have a large space?

- I wouldn't mind a day long event, if everyone else was cool with that.
- I think it should be at the same place next year. I found out a lot about who MMLL works hard for us at our library level
- No.
- Crystal Mountain?
- the biggest problem with the facility was bathrooms downstairs. could it be held on the ground level?
- 2018 was great, so was 2017! LOL! I liked it Cabefae, better than last years---and it was a little bit cosy and nice.
- I think you mean 2018! (; I really liked the facility, but the stairs were difficult for some of the attendees.
- I think allowing everyone to share something was ridiculous. Each library should have chosen a representative. I assure you, that if I had brought others with me, we would have chosen one person to speak for your library.
- I would like it closer to us.
- no
- Keep up the great work. I think it was a complete success.